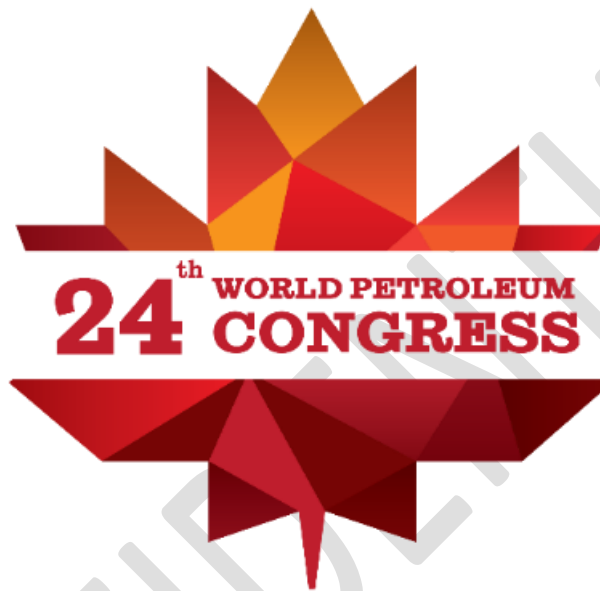


# World Petroleum Congress

## Safety and Security for Attendees



BE PART OF THE ENERGY  
**17 - 21 SEPTEMBER 2023**  
**CALGARY | CANADA**

## Objective:

***The objective of the WPC Safety and Security team is to provide a safe and respectful environment for Congress participants, staff, and stakeholders.***

Over the course of the Congress, events will be held at a variety of venues that include: the Fairmont Palliser Hotel, TELUS Convention Center, BMO Center and Big Four Building - Calgary Stampede Grounds, as well as many offsite events, such as technical tours, that include trips to Fort McMurray.

We are aware that there may be some groups who have a desire to mobilize and protest the Congress. We have put the appropriate measures in place to ensure the safety of attendees. WPC takes proactive measures with every host city to ensure the safety and security of exhibitors and attendees are not compromised. We have established robust processes with onsite security and the Calgary Police Service in advance of this congress. We are confident our exhibitors and attendees are safe and that the show will go on – business as usual.

The Safety and Security Plan governs the safety and security of everyone within Congress Venues/Sites and utilizes a layered approach to security. The security profile is layered with increasing intensity or capability the closer you are to the inside of a venue. The outer layer consists of intelligence gathering to aid in planning and identifying situations or threats of concern. Intelligence information obtained by WPC is shared with the Calgary Police Service. The next layer of security, at the Stampede Grounds and TELUS Convention Center, consists of access control consisting of screening searches at the primary entrance points for all persons entering venues. Within the venues are security professionals consisting of venue security, close protection and executive protection teams, and Calgary Police Service Officers. Calgary Stampede sites are swept, and held, for explosives using detector dogs each day. Each site also has significant CCTV capabilities and these, too, are being monitored by our team. In furtherance of the security objective, the City of Calgary is setting up the Emergency Operations Center to coordinate city services, should the need arise, and the Calgary Police Service is operating a Tactical Operations Center to coordinate the hundreds of officers being deployed to deal with public safety. Around-the-clock police pay duty presence will be provided at the Hyatt and Fairmont Palliser hotels.

The overall plan utilizes mitigation mechanisms to ensure safety that consist of **Deterrence, Detection, Delay, Response, and Recovery.**

## Assumptions

For the 24<sup>th</sup> WPC, the concept of “intelligence drives tactics” is being utilized. It was determined early on that to develop a safety and security plan; intelligence information would be critical to any planning activities. For that reason, the WPC Safety and Security Team is utilizing the services of 2 companies, both familiar with the Oil and Gas Sector, to provide insight into potential preparations being made by groups intent on disrupting the Congress. We have seen from worldwide reports a variety of techniques and tactics used by protest groups and influencers that work to disrupt events such as the Congress. Public safety will be paramount.

## Cybersecurity

Sami Khoury, head of the Canadian Center for Cyber Security has said, “Cybercrime is a growing threat to Canada and one the Cyber Centre takes very seriously. As cybercrime activity continues to rise, we must take the necessary measures to mitigate the risks. The good news is that even the most basic cyber security measures can help prevent cyber incidents.” We offer the following suggestions for you to practice good cybersecurity practices while at the Congress:

- As a service to delegates, WPC is providing secure WiFi access. Access details can be found on the back of your credential badge.
- When connected to public Wi-Fi access points, it is a good practice to avoid using any corporate devices (such as laptops or cell phones)
- If you must connect to a sensitive or corporate website, then utilize a well-known VPN provider
- The provided charging ports around the conference floor are only connected to power. In other venues such as hotels, it is wise to not connect any of your personal devices to charging ports or USB cables located in common areas.
- Ensure that all websites are protected by TLS/HTTPS (look for https:// in the URL) and ensure the lock icon appears in the browser
- If a website displays a certificate or security warning immediately navigate away from the site
- If your computer begins repeatedly disconnecting from the wireless network, or if you notice you are joined to a wireless network that is not within range (e.g.: Starbucks) disable your Wi-Fi
- It is highly recommended that laptop users leverage a “privacy screen” protector to avoid shoulder surfing
- Be careful having loud conversations about your personal life or clients/affiliates, you never know who is listening
- Ideally disable Wi-Fi and Bluetooth services on your cellphone during the conference , this avoids the potential of some threat actor “sniffing” your credentials from your device

## Prohibited Items List and Screening Process

When entering a venue, please allow some extra time before you need to be at a specific place. Security screening measures are in place for the safety of everyone. In order to increase the efficiency of this important and necessary process, guests should keep the following in mind before arriving at any venue:

- Prior to coming on-site, you’re encouraged to minimize the number of personal items you bring to the Congress, this will decrease entry time for you and other attendees.
- When you first arrive at one of our venues, one of our security personnel will greet you and direct you into one of the line-ups.
- Prior to getting to the walk-through metal detectors, one of our Security team members will be checking all bags. All bags and purses are checked, and this will remain the case under our security processes.
- Once you get to the walk-through metal detectors, please remove any clothing or personal belongings that may trigger the alarm and place them on the side table. This includes keys, wallets, cellphones, coins, purses or bags.
- You will then walk through the metal detectors and gather your items on the other side.

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- If the alarm sounds, you will go through secondary screening, which could include handheld metal detectors and/or pat-downs.

The following are considered prohibited and can't be taken through security.

Prohibited items (listed but not limited to):

- Weapons – guns - firearms - ammunition
- Self Defense Sprays – mace/bear spray
- Explosives
- Fuels – torches – lighter fluid
- Knives – brass knuckles – billy clubs – black jacks – kubatons
- Martial Arts Weapons – night sticks – nunchucks – stun guns/tasers
- Tools (exception made for Exhibitors and Staff)
- Razor Type Blades – box cutters – razor blades – scissors
- Alcohol
- Animals (unless a service animal)
- Bottles or cans
- Sealed packages of any kind
- Aerosol cans or noisemaking devices
- Drones (UAS-Unmanned Aircraft Systems) or other model aircraft
- Laser pointing devices
- Hazardous Items – chemicals – paints – thinners - glue

Any other items deemed inappropriate or dangerous by WPC or venue personnel, in their sole discretion

## Safety Operations Center (SOC)

Primary Contact Number and Location – **403-232-9030**.

The purpose of the SOC is to coordinate and dispatch Safety and Security assets for the Congress. The SOC will operate in conjunction with the TCD and the WPC Help Line. This center will be open during these hours:

**Sunday, September 17<sup>th</sup> – 0700h to 2200h (partial deployment to TCC)**

**Monday, September 18<sup>th</sup> – 0530h to 1830h**

**Tuesday, September 19<sup>th</sup> – 0530h to 2330h**

**Wednesday, September 20<sup>th</sup> – 0530h to 1830h**

**Thursday, September 21<sup>st</sup> – 0530h to 1830h**

In addition to the SOC, there is a SCC (Security Control Center) established at the TELUS Convention Center. This will be operational only on September 17<sup>th</sup>. The contact number for this center is **403-261-8573** or by text at **403-369-2532**.

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The SOC will house a dedicated team of personnel that will monitor video feeds, and coordinate with the City of Calgary EOC, and the venue's in-house security personnel. Additional support will include an analyst to monitor trends.

Your safety is of critical importance to us. If you see something of concern, please let us know so that we may assist.

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## Screening FAQs

### **What if I have an implanted electronic medical device (i.e.: pacemaker) and cannot to go through the walk-through metal detector?**

The units have been certified safe for medical devices such as pacemakers or surgical implements. However, if a guest is still unsure about going through the walk-through metal detector, they will be subject to a pat down or hand-held metal detector.

### **I have mobility challenges and use a wheelchair. Will I have to go through a walk-through metal detector?**

At each entrance, there is a barrier-free metal detector for individuals with mobility challenges. These guests may also be subject to hand-held metal detectors.

### **Will it take longer to get into the building?**

While initially wait times for guests may be longer, we know from other venues, over time, wait times will decrease. As guests become more familiar with the process, it will take less time to enter the building.

### **What if I need to get my registration, do I have to go through the security screening first?**

If you're entering the building to get your credentials, you will not have to go through the walk-through metal detectors until you wish to enter the Congress.

### **What if I need to exit the building after I have gone through the security screening?**

If you exit the building and re-enter, you will have to go through the screening process again. This includes smokers.

### **When should I arrive at the venue?**

Guests are encouraged to plan accordingly and come to events early especially during the beginning of the season as guests are still learning the proper process for entering the venue with walk-through metal detectors. Doors open 60 minutes prior to sessions or an activity.

### **Will I be able to check in prohibited items or will I have to throw them out?**

If prohibited items are found in your bag or on your person, you will have the option to throw them out or check them at the Coat Check (Telus Convention Center only). Prohibited weapons, drugs and alcohol will be turned over to Calgary Police Service officers.

### **Will I need to remove my shoes and belt?**

Guests entering the venue will not have to remove their belt or shoes prior to going through the walk-through metal detectors.